



## Care & Maintenance

Thank you for choosing AAA Dura-Glaze LLC. You have selected the most durable refinishing system available in today's market from Connecticut's longest refinisher. You will be assured many years of trouble free service by simply following these guidelines:

1. Do NOT touch or go close to the refinished surface for 24 hours from completion, after dry time is complete, carefully remove any paper, tape or plastic. We are NOT responsible for any loose, new or old paint, wallpaper, or any other surface we protect.
2. Do NOT use tape on refinished surfaces at ANY time as it may damage or remove the coating. Although the refinished surface can be put back into full use after 24 hours, it actually requires up to 30 days to completely cure through and is most vulnerable during that time.
3. Do NOT use scouring pads, bleach or abrasive cleaners because they will dull the shiny new surface. Always review individual cleaner instructions and rinse thoroughly after cleaning.
4. For daily cleaning, it is recommended to use Scrubbing Bubbles or any mild liquid cleaners. In general any cleaner stated to be safe for fiberglass or acrylic surfaces should be acceptable. Weekly cleaning is recommended but call with any questions.
5. All newly refinished surfaces may have surface dust after refinishing which will have settled into the new surface. Do not be alarmed as the surface within is still in the long-term cure period. Normal use and cleaning will dissipate this minor surface dust.
6. We recommend any grout areas or damaged tile to be repaired prior to any refinishing. Refinishing does not fill in any missing or weak grout areas, nor does it repair damaged tile. Any rusty or corroded finish pieces such as diverter covers, drains, etc. should be replaced or cleaned prior to reinstalling. Stains and damage from rusty or damaged fixtures are not covered by the warranty. These should be reinstalled within 24-48 hours from refinishing when possible.
7. Do NOT use bleach, abrasive cleaners, tile or grout cleaners, drain openers, hair dyes or perfumes on these surfaces. These will void the warranty. Any drain opener would need to be poured directly into the drain. In extreme cases where the recommended cleaners do not work, use mild abrasive cleaners such as Soft scrub powder and rinse after use,
8. Do NOT use bath mats, stickers, or leave any items including soaps or bottles on the surface for long periods of time. While the unit is NOT in use, these items should be



removed from direct contact of the refinished surface. Items being left on the surface for prolonged periods of time will cause premature breakdown of the coating due to constant contact with water under the items. This would cause the coating to fail and void the warranty.

9. Do NOT drop sharp or heavy objects on these surfaces as this will chip and scratch the coating.
  
10. Do NOT allow any standing water that may puddle on the surface of the refinished area, as it could cause the finish to wear out prematurely. All leaking faucets or faucet handles need to be repaired prior to refinishing in order to prevent the eroding action of water.

Remember, although it will be very exciting to see your newly refinished unit, we recommend staying away from the refinished area until the full 24 hour dry period has taken place. It is the customers responsibility to review the care and maintenance.

There is a minimum \$150 service charge to make repairs not covered by the warranty. See warranty for details.

Be prepared to remove any remaining protective articles as there are some pieces of protection that must remain for 24 hours and we cannot remove them. This could include bagged faucets or taped paper. We are not responsible in the event that the tape pulls or peels off any wallpaper or paint.

As a COURTESY, when possible, our technicians will caulk the seam between the tub and tile. If this is not possible please plan to caulk the seam 24 hours after the completion of the job or have someone caulk it for you.