



Warranty Details

The warranty includes the following:

- The resurfaced product free from general failure for a period of 10 years from the date of the completion of residential jobs. Residential jobs are covered in full for 1 year and an additional 9 years on materials excluding labor.
- The resurfaced product free from general failure for a period of 1 year on commercial jobs, rental units and sinks.

This warranty excludes the following:

- Failure or neglect to follow the Care and Maintenance instructions
- Caulking shrinkage, cracking of caulking, or reapplication of caulking
- Under no circumstance shall AAA Dura-Glaze LLC be liable for incidental, special or consequential damages such as prior damage, wear, chips, scratches or grout work
- Chipping, scratches, stains, abrasive damage, discoloration due to chemical or dye use, problems caused by leaking or poor plumbing, misuse or abuse of surface, use of harsh agents, soap scum build up, stains or rust

For minor chips and scratches you may incur: a touch up bottle can be sent out for \$20. If a technician is needed or required to come out a \$150 service charge is applied before service is rendered.

Refinished products are not new products and minor imperfections are normal and typically resolved with minimal intervention.